

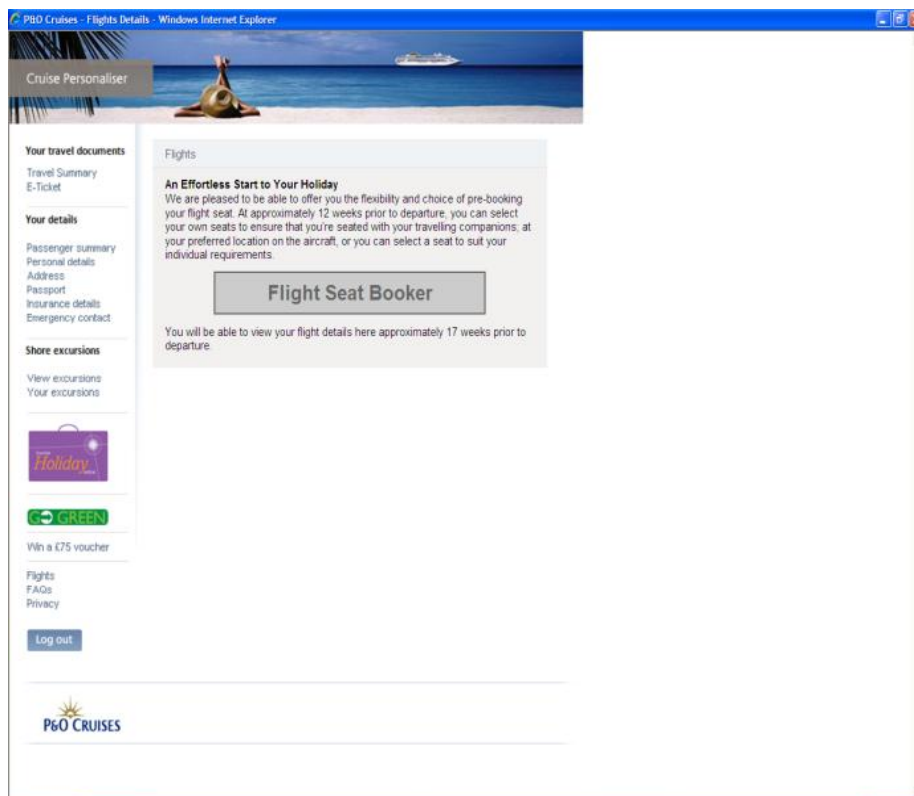


Flight Seat Booker

How can passengers book their seats prior to check in?

Where?

Flight Seat Booker can be accessed via the Flights page on Cruise Personaliser:



When?

- Approx 12 weeks before departure Flight Seat Booker goes on sale.
- 7 days prior to departure Flight Seat Booker is closed, no more seats can be purchased.
- If the allocation is full seats will be allocated at check in.



Benefits to Passengers

Flexibility - Passengers can go online to choose or change seats.

Special Requirements - Passengers with requests are able to secure a seat that meets their needs.

If passengers require a 'medical seat' these will still be allocated by the airline.

Choice - Passengers can view the seat map & select the seats they require.

Other Information

- Approx 60% of seats are released for sale.
- There is a selection of Window/Aisle/Middle and Exit seats.
- Available on cruises N127-N205A and A124-A206A only.
- Prices start from £25 per person
- Terms and Conditions apply to all seats
- Flight Seat Booker is advertised on passengers Air Notifications, on the Flights pages of Cruise Personaliser and on Pre Cruise mailings
- Flight Seat Booker is not an online check in service, Flight Seat Booker is a seat selection service

Please ensure you have all the following information when you call flights; Booking reference (if applicable), Passenger Name(s), First line of their address, ABTA number and Cruise Number.

If you have any questions, comments or feedback please contact the Online Helpdesk on 08453 553 055 or email online.helpdesk@completecruisesolution.com